



## **Frequently Asked Questions Peak Hour Commuter Bus Services**

### **When is the projected start date for the service?**

The City is working towards starting up the Commuter Bus Services in the spring of this year.

### **Are the proposed times/stops open for public feedback?**

Yes, the proposed times and stops are open for public feedback. To provide feedback [click here](#).

### **Are there plans to connect the Express Bus Service and/or the Reverse Commuter Bus Service to the Howard Lane MetroRail Station?**

Commuters will be able to indirectly access the Howard Lane MetroRail Station using Capital Metro's Wells Branch Route 243, which is the connector between Tech Ridge and the Howard Lane Station.

Once the Peak Hour Commuter Bus Services start, the City of Round Rock will periodically evaluate making direct connections to the Howard Lane MetroRail Station. Service expansion will depend on the availability of funding.

### **Is there any thought to providing the same service on Saturdays, including evenings?**

Not at this time. Once the Peak Hour Commuter Bus Services start, the City will evaluate ridership and demand to determine if service expansion is needed for evenings and Saturdays. Service expansion will depend on the availability of funding.

### **Using the Reverse Commute Bus Service, will I be able to reach the downtown Intermodal Transit and Parking Facility from Tech Ridge/Austin?**

Not at this time. Once the Reverse Commute Bus Service starts, the City will periodically evaluate expanding service to include a stop at the downtown Intermodal Transit and Parking Facility, as well as other commuter destinations in Round Rock. Service expansion will depend on the availability of funding.

### **What is the cost of the service? Is there a reduced fare for Capital Metro disability card holders?**

The cost for the service and any discounts has not yet been determined.